



## NEWS RELEASE

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### **Counties survey residents, businesses about broadband service**

#### **Surveys are first step in plan to improve service**

Mesa and Garfield Counties are asking business owners and residents to take a confidential survey regarding current broadband Internet service.

The survey is the first step in a plan that will outline how to improve service throughout the region and the role of local governments in the process. The two counties have hired NEO Connect to prepare the broadband plan.

There are two surveys: one for residents, one for business owners. The surveys ask users what they currently pay for service and what they'd be willing to pay in the future, as well as their thoughts on local government's role in helping to improve broadband services throughout the community.

Before taking the survey, users should take a broadband speed test by going to <http://maps.co.gov/publicspeed/>. (Those using an Apple or Android device, should go to <http://openspeedtest.com/>.) Users should take the speed test during the time of day they most frequently use broadband service.

Business owners, take the survey at this link:  
<https://www.research.net/r/GarfieldMesaCountyBroadbandBusiness>

Residents, take the survey at this link:  
<https://www.research.net/r/GarfieldMesaCountyBroadbandResidential>

For more information, e-mail [Broadband.Info@mesacounty.us](mailto:Broadband.Info@mesacounty.us).



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